

Stargas Offer

1. To agree to the Stargas offer (Agreement), You must place an order for a gas cylinder (Stargas Cylinder) from BOC Limited (BOC), which is specified as subject to these Stargas Terms, ordered for delivery in Sydney, Brisbane and Melbourne and you pay a refundable deposit (Deposit) to lease such Stargas Cylinder (in addition to the gas charge and any other applicable delivery, handling and service charges).
2. The Deposit amounts for Stargas Cylinders may be varied from time to time. The Deposit amount at the time of order will be displayed at the point of sale.
3. This Agreement will be subject to these Stargas Terms and the [BOC General Terms and Conditions](#), which are available on Our website (www.boc.com.au) under "Terms & Conditions". If there is any inconsistency between the Stargas Terms and the Terms and Conditions, the Stargas Terms will prevail.

Deposit Refund

4. The Deposit is refundable upon You returning the Stargas Cylinder in good condition to BOC or an authorised agent and proof of payment in accordance with clause 6.
5. If you return the Stargas Cylinder in exchange for another Stargas Cylinder, the Deposit may be carried over in accordance with clause 9.

Proof of Deposit

6. Customers must retain proof of payment of the Deposit to claim a refund of the Deposit. BOC may also require verification of identity prior to processing any refund of the Deposit.

Deposit Expiry and Forfeiture

7. If the Stargas Cylinder is not returned within 3 years from the date the Stargas Cylinder is leased to You (Deposit Period), the Deposit will be deemed forfeited and will not be refunded. No administration fee to recover the Stargas Cylinder from You will be charged as such costs will be deducted from the Deposit forfeited by You.
8. A written reminder to Your nominated email address will be sent to you 6 months before the expiry of the Deposit Period. If the Stargas Cylinder is not returned following this, a final reminder will be sent to Your nominated email address 1 month before the expiry of the Deposit Period.

Exchange

9. You may return the Stargas Cylinder in exchange for another Stargas Cylinder (New Cylinder). If the New Cylinder has the same Deposit amount, the Deposit already paid by you will be taken as payment of the Deposit for the New Cylinder and you will only need to pay for the gas (and any applicable delivery, handling and service charges) for that New Cylinder. This same process applies if the New Cylinder has a different Deposit amount, except where the New Cylinder has a:
 - (a) higher Deposit amount, you must also pay the difference in the Deposit amounts; or
 - (b) lower Deposit amount, BOC will refund you the difference in the Deposit amounts.

Ownership and Responsibility

10. All Stargas Cylinders remain the property of BOC at all times. You are responsible for the safekeeping and appropriate use of any Stargas Cylinders you lease under this Agreement until it is returned to BOC.